

## **Parents As Partners: Effective Communication Training Module**

***The Parents As Partners: Effective Communication training module includes:***

- Initial and follow-up training opportunities
- Trainer's guide
- Objectives
- PowerPoint presentation (this includes a version with narration and without narration)
- Instructor notes
- Small group activities
- Assessment (test your knowledge)
- Self-evaluation (observation and feedback)
- Training evaluation
- Training certificates for participants
- Training log to track number of training hours

**The objectives of this training module address the following:**

- Standard 1 of NAEYC Accreditation Criteria for Relationships
- Standard 7 of NAEYC Accreditation Criteria for Families Standard
- Section 1304.40 of Head Start Performance Standards (Federal Register: Nov. 5, 1996, Volume 61, Number 215)

### **Initial Training Objectives**

**Teachers will:**

- Understand the importance of effective communication and the tools of effective communication.
- Practice using "I" statements, which are useful in communicating more effectively with parents.
- Recognize the barriers that are associated with communicating with parents.
- Learn the steps of how to deal with adversity.

**Duration:** Approximately 1 hour

**Audience:** For those who work with infants through school-age

### **Follow-up Training Objectives**

**Teachers will:**

- Review the information that was presented in the initial *Parents as Partners: Effective Communication* training.
- Role-play typical situations that arise in a child care setting.

**Duration:** Approximately 1.5 hours

**Audience:** For those who work with infants through school-age